ENGINE SETUP PLAYBOOK

Appointment Reminder Engine

Cut consultation no-shows with an automatic reminder cascade and one-click reschedule.

For: Firms that book consults but lose them to no-shows. **Price:** $500 (installed for you, included)

What's inside

- Confirmation plus a reminder cascade from two weeks down to 30 minutes
- Reschedule request form and reschedule drip
- Reschedule pipeline stage and reschedule-count tracking

How it installs

This engine is delivered through the LexLabs Lawmatics agency. After a quick onboarding (we email Lawmatics support and CC you to add your firm to our agency; you reply to confirm), we push the engine's assets into your account in about one click. The steps below activate and customize what was shared, not rebuild it.

1. We confirm your consultation event type and the reschedule stage.
2. We set the from-address and merge fields on the confirmation and reminder emails.
3. We turn on SMS reminders if your plan supports texting (email works on all plans).
4. We publish the reschedule request form and link it in the reminders.
5. We book a test appointment with you to confirm the confirmation and reminders fire.

Questions

Does SMS cost extra?

SMS needs texting enabled on your Lawmatics plan. Email reminders work everywhere.

Will reminders double-send?

No. Exit conditions stop the cascade once an appointment is cancelled or rescheduled.

Installed for you, included. We push the engine into your Lawmatics, map it to your fields and links, customize the copy, and run a short review call. No setup fee.